



**PROFESSIONAL COMMERCIAL CLEANING SERVICES** 







## Who Are We?

We are a responsive, family run business, providing high quality cleaning services to organisations in Essex and London.

At Qualitas Cleaning Limited, we specialise in providing exceptional commercial cleaning services across London and Essex.

We understand the importance of a clean and professional environment to create a positive impression and maintain a healthy workspace for your team.

We are committed to high standards, we deliver cleaning solutions tailored to the specific needs of businesses, large and small. Our team is dedicated to providing a reliable, consistent, and efficient service every time—ensuring your space always looks its best.



# Who we work with.



ANTOINETTE MCLEAN OWNER First and foremost, we hire **GOOD PEOPLE**. We only want those with integrity, positivity, honesty and drive, to work with our company. We invest heavily in our staff, and our systems to ensure that we create an environment that people want to be in and one where they can grow.

We want our clients to trust that the team members in their spaces are ethical, and dedicated to doing the best work possible. Not just because it's their job, but because they believe in our high standards, and their own.

03

# Qualitas Cleaning Limited

## Understanding your needs.

## 01

## Fast, Flexible & Responsive

We take a flexible approach to consistently deliver highquality, reliable cleaning services that meet the evolving needs of today's dynamic work environment.

### 02

## High Standards & Attention to Detail

We understand that the cleanliness and appearance of your premises play a crucial role in shaping how your business is perceived, which is why we are committed to maintaining the highest standards to leave a lasting positive impression.



## OUR CLEANING STANDARDS

We recognise that maintaining a clean and healthy workspace is essential for your business. That is why we use a comprehensive Quality Assurance process to ensure that every cleaning service we provide meets the highest standards. Here's how we make sure you always receive excellent service, every time.



www.qualitascleaning.co.uk



## **SAFE & SECURE**



#### Insurance

We are fully insured, providing you with peace of mind knowing that your property is in safe hands.

Our comprehensive insurance covers all aspects of our cleaning services, ensuring complete protection for your business.

Join our growing community of satisfied clients who trust and value the quality of our services. As part of our small, dedicated clientele, you will also experience the personalised attention and exceptional results that set us apart.



# **Trained & Proactive**



We invest in our people so that they can invest in you.

We believe in delivering only the best, which is why we ensure that our team is highly trained, experienced, and dedicated to providing exceptional service and customer care.

As part of our commitment to quality, our managers carry out regular site visits to keep everything running smoothly and efficiently. On top of that, we also perform an internal quality audit every month, for all of our clients, to ensure that cleanliness and hygiene standards are consistently met at the highest level.

We know that the commercial sector is always evolving, which is why we adapt our services to meet your specific needs, ensuring that the solutions we deliver are not only practical but also effective.



#### **Service Performance Management**

#### **Basic Principles**

We prioritise a proactive approach to managing service delivery, making sure we have consistent and high standards across every aspect of our work.

#### **Service Solutions**

Using innovative time and attendance software, we track staff attendance and monitor their performance at each property. Our auditing system enables us to measure service quality, analyse trends, and generate insightful reports.

#### We provide:

- Reliable, skilled, and motivated team members.
- Clear and proactive communication.
- Visible management oversight.
- Flexibility to adapt to your evolving needs.
- Regular contract evaluations and performance checks.
- Ongoing Health & Safety assessments



# Sustainability

Sustainability is at the core of everything we do and we are committed to providing tailored solutions that help reduce environmental impact.

#### **Service Solutions**

We prioritise eco-friendly cleaning products, recycled consumables, and innovative processes to support your sustainability goals. Our team uses its expertise to analyse waste streams and optimise recycling practices, helping you reduce your carbon footprint.





## FIRST IMPRESSIONS

#### **Cleaning Services**

We know that first impressions matter. That is why we focus on delivering an exceptional cleaning service that enhances the look and feel of your commercial spaces.

#### **Service Solutions**

At QCL, we offer tailored cleaning and support services, all driven by our commitment to excellence. We take the time to assess each facility individually, creating a customised cleaning plan that meets our high standards for every area.

We are dedicated to using skilled staff with the right attitude, quality cleaning products, and the latest technology to boost performance and deliver results that you can see, measure and control.





## **Get In Touch**

Please contact us for a no obligation free quote.



#### **Registered Office:**

QUALITAS CLEANING SOLUTIONS Office 5487 58 Peregrine Road Hainault Ilford Essex IG6 3SZ

#### Phone Number:

07368 644 358

#### Email:

contact@qualitascleaning.co.uk